



Confirmed in the Art Academy of Latvia
Senate meeting of 26 January 2023
Minutes No. 19

Art Academy of Latvia Quality Policy

Issued pursuant to the State Administration Structure Law,
Article 72, Paragraph one, Clause 1
and the Law on Higher Education Institutions, Article 5, Paragraph 2¹

1. The objective of the Quality Policy of the Art Academy of Latvia (hereinafter — LMA) is to formulate the attitude and commitment of the LMA towards quality, when implementing its mission and ensuring that the LMA progresses towards continuous improvement and balanced development.
2. The Quality Policy of the LMA applies to all areas of LMA activities and to the entire LMA staff, including students. The management of departments, structural units and the university' management are involved in the quality assurance processes at the LMA.
3. The quality assurance policy of the LMA is a part of the strategic management of the university. The Quality Policy of the LMA is implemented in line with the values set by the LMA, principles of comprehensive quality management, excellence approach and it applies internationally recognised quality management methodology — the EFQM (*European Foundation of Quality Management*) excellence model, which is the basis of the CAF standard.
4. Quality is defined as a measure of excellence that describes the LMA's capacity to meet current and anticipated needs and expectations of its key stakeholders (including students, graduates, employers, public authorities, educational institutions, cultural institutions, academic and professional organisations, and society in general), and to meet the regulatory and standard requirements of the sector.
5. The Quality Policy of the LMA is designed to defend academic freedoms, academic ethics, zero tolerance to academic fraud, combatting all forms of intolerance and discrimination against students or staff. The principles of academic integrity and ethics of the LMA are set out in the LMA's Code of Conduct and are supervised by the Ethics Committee of the LMA.
6. The main quality principles of the LMA are:
 - 6.1. continuous and dynamic development of the LMA (continuous improvement and systematic approach) striving for achievements and excellence, contributing to the activities of the cultural and creative industries, the socio-economic development of the Latvian society and economy;
 - 6.2. Making quality-related decisions based on objective data, information analysis and monitoring;
 - 6.3. active involvement in development of the Latvian, European and world art in the domain of higher education and science and in promoting its competitiveness;
 - 6.3.1. active involvement in promoting, developing national professional art, design and diversity and creating preconditions for teaching internationally competitive artists and creation of works of art;
 - 6.3.2. taking the leading role in the research of art theory, art and culture heritage, at the same time becoming a part of the international art, culture and research community, promoting the visibility of the State of Latvia;



- 6.4. Focus on the long-term development of art;
- 6.5. Responsibility for a culture of quality when implementing study programmes, transparency of the criteria for the evaluation of study outcomes and mutual trust so that the degrees and qualifications awarded and diplomas issued are recognised in higher education institutions of Latvia and abroad and are competitive in a global work setting;
- 6.6. stakeholder-focused (including student-centred) approach, an environment that fosters creativity, collaboration and openness, leadership-focused on internal and external collaboration and co-creation;
- 6.7. ethical and equal treatment, high standards of work, behaviour and communication.
7. The following prerequisites are ensured for the implementation of the Quality Policy of LMA:
 - 7.1. focus on creativity, research excellence, innovative use of technologies, collaboration and openness, as well as promoting resource-efficient development, change management and improving performance;
 - 7.2. ensuring continuous development of the quality control system, leadership and equal opportunities for stakeholders engaged in the development and improvement of the quality management system, with the necessary resources;
 - 7.3. internal control and performance measurement to identify the required improvements, based on the risk management, internal audit, performance management and strategic reporting, as well as regular self-evaluation at several levels.
8. The Rector of the LMA shall ensure:
 - 8.1. operation and involvement of the advisory body, the Quality Department of the LMA, in matters concerning improvement.
 - 8.2. preparing quality policies in the fields of studies, research activities and cooperation with the public.
9. The person responsible for the quality management at the LMA shall ensure the establishment, implementation, continuous maintenance and development of the quality management system, strengthening thereof by internal legislation, documentation of the implemented quality management practices in the quality manual and regular involvement of the representatives of the main parties involved in the LMA in the development of the quality management system.
10. The person responsible for the quality management at the LMA shall annually inform the LMA Senate about the implementation of the LMA's Quality Policy, providing their opinion on the progress of quality management system development.
11. In order to promote development of quality culture and to ensure quality management at the LMA, the quality management practices are documented in the LMA Quality Management Manual.
12. The Quality Policy of the LMA approved at the meeting of 5 May 2016 shall lose its effect with the entry into force of the Quality Policy of the LMA.